

NARCO AVIONICS INC.

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NARCO AVIONICS WARRANTY POLICY

NEW UNITS

New units will receive a one-year warranty (AR850 Altitude Encoders now come with a 5 year warranty.) Customers have the option of purchasing an additional 2 years on their warranty (contact Narco for details). New unit warranty begins when the warranty application form has been received after installation. If no warranty application form is received, warranty will begin with the manufacture date of the unit. In either case, warranty will begin no later than one year after the purchase date. For warranty repair, shipping charges to Narco are the responsibility of the customer. Narco will cover return shipment **via ground**. If other than **ground** shipment is requested the customer will then be responsible for the difference in shipping cost.

REPAIRED UNITS

NON-WARRANTY REPAIRS BY FACTORY SERVICE

Radios which are no longer under warranty and are sent back to Narco Avionics for factory service are warranted for 90-days from the date of the repairs. Narco reserves the right to review those radios sent back within the 90-days and bill for the work not related to the original failure. Radios must be returned to the factory within 90-days for any repairs under the warranty program.

NOTES:

1. 2-year warranty on ELT 910 based on Narco battery date (recertifications are not included.)
2. Radio's converted to a Plus (Ex: MK 12D, COM 810/811) will have a 1 year warranty initially after the conversion, then they will revert to a 90-days warranty thereafter.
3. Units reconditioned by Narco will have a 6 month warranty.
4. For warranty repair, shipping charges to Narco are the responsibility of the customer. Narco will cover return shipment **via ground**. If other than **ground** shipment is requested, then the customer will be responsible for the difference in shipping cost.

Please include email address to expedite correspondence and service for any unit that is returned to the factory.